

Troubleshooting - Q&A



If you have a query that has not already been answered in this manual so far, it may be answered here. If not then feel free to contact us – you know the score by now! Call the team on 0207 820 2363 or email us on events@sportrelief.com

I need more posters to spread the word about my Sainsbury's Sport Relief Mile locally

Log on to the Mile Organiser's Area of the website to download more posters to print off. If for any reason you can't do this please get in touch... 0207 820 2363 or events@sportrelief.com in case you'd forgotten!

We want our members to be able to take part in our event, how do we ensure that happens?

Anyone wishing to take part in your Sainsbury's Sport Relief Mile should go to sportrelief.com and enter as soon as possible. Entry is on a first come first served basis so they'll need to be quick!

What if it rains?

The key is to be prepared. Try to get hold of some gazebos or marquees if you can. Also check if you have access to any clubhouses, pavilions or other buildings at your venue.

What's Public Liability Insurance? And do I need it?

By their very nature, public events bring a risk of accident or injury and so it is important to safeguard your organisation by having the appropriate insurance cover. Your organisation may well have Public Liability Insurance in place already which will cover your event, but if it doesn't just get in touch with your contact on the Sport Relief team who may be able to help you on what steps to take.

It is essential that you have proper insurance, and it is your responsibility to make sure the details are correct and the policy is in place by the time of your event.

Can Sport Relief give us contacts for celebrities to attend our event?

Here at Sport Relief we are lucky enough to have many well known celebrities who provide fantastic support to our campaign. We do however, keep them very busy! This means that, unfortunately, we are unable to supply any contacts for celebrities.

We are more than happy for you to research local celebrities in your area and invite them to attend your event. If you are planning to invite a famous face or two, please let us know who you're planning to approach so we can double check their fit with the campaign.

Will a member of the Sport Relief team attend my Sainsbury's Sport Relief Mile?

With hundreds of events all taking place on one day this is unfortunately not possible. But we will be somewhere in the country doing the same activities as you and wishing you loads of success!

We will also give you a dedicated contact here at Sport Relief Towers who will help you deal with any last minute problems or emergencies on the day.

Does all the money have to go to Sport Relief?

All of the entry fees for the Sainsbury's Sport Relief Mile go toward helping us cover the costs of putting on events across the UK, meeting every health and safety measure and making sure the Sport Relief Weekend is one to remember.

The sponsorship money we receive is absolutely essential in allowing us to help vulnerable people living incredibly tough lives both at home in the UK and across the world's poorest countries.

If you wish to run other activities on the day to fundraise for your own cause, please ensure that you make it clear what proportion of the money is going to Sport Relief. It would be preferable to keep the funds separate if possible. Please see the 'Fundraising' section for more advice on this.

For any other queries, please do not hesitate to get in touch – we are always happy to hear from you.

Finally, good luck from the Sport Relief team and enjoy your day!